NEWS UPDATE

MARCH 2007

WORKSAFE
WORKING TO MAKE A DIFFERENCE
worksafebc.com

In this issue:

- GoldStar Clearances coming soon
- Web service streamlines payroll processing
- Teleclaim update
- Calculate your experience rating online
- Make sure your claim costs are correct
- Calendar of events

GoldStar Clearances coming

Often, firms obtain a clearance letter to prove they're registered with WorkSafeBC and paying regular premiums. Prime contractors frequently require clearances from subcontractors before hiring them, or they withhold final payments until the subcontractors have paid their WorkSafeBC premiums. This protects prime contractors from having to pay subcontractors' premiums should the subcontractors default.

This spring, WorkSafeBC will introduce GoldStar Clearances, giving qualifying firms advance clearance to the beginning of the next quarter. To qualify, firms must have had an active registration with WorkSafeBC for at least 24 of the last 36 months and be up-to-date on reporting payroll and paying premiums.

Visit **WorkSafeBC.com** in April for details.

Streamlined online payroll processing

We've enhanced our electronic web service at WorkSafeBC to allow payroll service providers – firms that do payroll processing and other bulk electronic business transactions for multiple employers – to conveniently submit payroll reports and payments to us on behalf of their clients.

This enhancement streamlines bulk processing for payroll service providers, so that they can now offer their employer customers a more complete range of services, including the electronic submission of payments.

One provider – ADP Canada Employer Services – now offers this service; other payroll service providers are expected to follow.

Teleclaim update

Last October, WorkSafeBC introduced Teleclaim on Vancouver Island. Now, workers who are hurt on the job can simply call to report their injuries and start the claim process. Feedback from users has been overwhelmingly positive, but many workers still don't know about the service. If your firm operates on Vancouver Island, and one of your employees is injured at work, be sure to have him or her call Teleclaim at 1 888 WORKERS (1 888 967-5377).

For more information, visit **www.worksafebc.com/news_room/features/new_60_220.asp**.

The service will be expanded to the rest of the province later this year.

TIME SAVER

Calculate your experience rating online

Now when you sign up for online services with us, you can take advantage of new experience rating calculators that automatically plug in basic information about your firm (your payroll, classification, and base rate, for instance) and help you more accurately predict how changing your payroll and claim costs will affect your experience rating – and, ultimately, the premiums you pay.

If you already have access to online services, log in to use the calculators. If you don't have access yet, here's how it works:

- Go to **www.worksafebc.com/insurance**.
- Under "Manage your account," click on "Calculate your experience rating discount or surcharge."
- Select the "SecureConnect" link and follow the instructions.

Partners Program brochure enclosed

Included with this package is a brochure about the Partners Program. This industry-driven program offers incentives to employers who practice good safety management above and beyond the requirements of the Occupational Health and Safety Regulation. Be sure to read the brochure to find out how you can participate.

For more information, visit **www.worksafebc.com/news_room/campaigns/partners_program/default.asp**.

Are your claim costs correct?

If you receive Claim Cost Statements, please examine them to make sure claim costs are allocated correctly. Beginning July 1, 2007, WorkSafeBC will not adjust claim costs if more than 75 days have passed since the date of the allocation decision. Also, if you want the decision reviewed, you must file your request for review within 90 days of the decision date.

To report any errors or discrepancies in your Claim Cost Statements, call 604 232-7727 or toll-free at 1 888 922-2768, extension 7727, or fax 604 244-6490.

In the March issue of WorkSafe Magazine

Certification requirements will help ensure crane operators have the proper qualifications.

To read this story and about other helpful workplace tools, and to find out how to subscribe, visit **WorkSafeMagazine.com**.

Calendar of events

Health and Safety Canada 2007
Industrial Accident Prevention Association
Conference & Trade Show
April 16 – 18, 2007
The International Association of Labour Inspection Conference
April 18 – 20, 2007
Metro Toronto Convention Centre
www.iapa.ca

Day of Mourning
April 28, 2007
www.worksafebc.com/news_room/campaigns/day_of_mourning/default.asp

North American Occupational Safety and Health (NAOSH) Week
May 6 – 12, 2007
www.naosh.ca

Western Conference on Safety '07
May 7- 8, 2007
Hyatt Regency Vancouver
www.pacificsafetycenter.com/wcs07

Safety Advisory Foundation for Education & Research (SAFER) Conference
May 7 – 8, 2007
Penticton
www.safer.ca

Petroleum Industry's Annual Safety Seminar
May 7 – 11, 2007
The Banff Centre, Banff
www.piass.org

4th Annual Health Care Provider Conference
May 25, 2007
Telus Conference Centre, Whistler
www.worksafebc.com/news_room/conferences/default.asp

Did You Know?

Back strains represent almost 25 percent of all reported work injuries.

Popular contacts

- Claims Call Centre 604 231-8888, toll-free 1 888 967-5377
- Employer Service Centre 604 244-6181
  toll-free 1 888 922-2768
- Prevention Information Line 604 276-3100
  toll-free 1 888 621-7233
- Human Resources 604 276-3009, toll-free 1 888 757-5552
- Report fraud 1 877 523-3315

News Update is published by the Communications Services Department of WorkSafeBC – the Workers' Compensation Board of B.C.

This newsletter is also available electronically on the WorkSafeBC web site at **http://www.worksafebc.com/publications/newsletters/news_update/**

Communications Services
WorkSafeBC
PO Box 5350 Stn Terminal
Vancouver BC V6B 5L5

WORK SAFE BC
WORKING TO MAKE A DIFFERENCE